

Connecta Residential Rural Wireless Phone and Broadband

OFFER SUMMARY



This document is a summary only.

Broadband terms and conditions can be found online at connecta.co.nz

SERVICE OVERVIEW

Service Description Connecta Rural Wireless Broadband and Phone (VoIP) is designed for those not well served by traditional fixed broadband or Phone services.

Availability Rural Wireless phone and broadband is not available in all areas. The Premium plans are available on selected sites. Check our wireless broadband [coverage map](#) to view availability to your home.

Service Charge	Monthly Data Allowance	Speed	Super Plan	Starter Plan	Additional Data Charges
	25GB	Home Lite	\$61.00 per month	\$78.00 per month	\$1.95 per GB
	50GB	Home Lite	\$68.50 per month	\$85.50 per month	\$1.95 per GB
	100GB	Home Lite	\$86.00 per month	\$103.00 per month	\$1.95 per GB
	150GB	Home Lite	\$106.00 per month	\$123.00 per month	\$1.95 per GB
	200GB	Home Lite	\$126.00 per month	\$143.00 per month	\$1.95 per GB
	300GB	Home Lite	\$166.00 per month	\$183.00 per month	\$1.95 per GB
	500GB	Home Lite	\$246.00 per month	\$263.00 per month	\$1.95 per GB
	25GB	Premium	\$97.00 per month	\$114.00 per month	\$1.95 per GB
	50GB	Premium	\$104.50 per month	\$121.50 per month	\$1.95 per GB
	100GB	Premium	\$122.00 per month	\$139.00 per month	\$1.95 per GB
	150GB	Premium	\$142.00 per month	\$159.00 per month	\$1.95 per GB
	200GB	Premium	\$162.00 per month	\$179.00 per month	\$1.95 per GB
	300GB	Premium	\$202.00 per month	\$219.00 per month	\$1.95 per GB
	500GB	Premium	\$282.00 per month	\$299.00 per month	\$1.95 per GB

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Wireless Home Phone (VoIP)	\$10 per month
Mega Cap National & Mobile 200 min	Free
Mega Cap National 500	\$9.95
Mega Cap National 1000	\$14.95
Mega Cap International 400	\$9.95
Mega Cap International 1000	\$24.95
Mega Cap Mobile 100	\$9.95
Mega Cap Mobile 200	\$17.95
Mega Cap Mobile 500	\$34.95
Pay as you go NZ National fixed line	12 cents/min
Pay as you go NZ National Mobile	19 cents/min

Prices are current as at 1 June 2017 and are subject to change.

If you prefer, you can choose to limit your speed once you reach your monthly allowance so you'll never pay excess data charges.

Set Up charge

You can choose from 2 installation prices when you sign up for wireless broadband. The Super plan install allows you to enjoy a lower monthly price for your access and delivers an overall saving of \$108 over the course of your 24 month contract. Your lower monthly price continues following the end of your contract.
 Super Plan: \$549 install
 Starter Plan: \$249 install

'Other Charges' for additional setup charges which may apply

BROADBAND PERFORMANCE INFORMATION

Access Type	Wireless A wireless receiver, POE injector and or Wifi Router is all you need to get connected and we'll rent and install it for you, in a location that has line of sight to one of our base stations
Connecta Router	You will need a router to access this service. You may rent a standard single band wireless router from Connecta for free (Cambium R200) or purchase a dual band one for \$199 (Cambium R201).
Speeds	Home Lite & Premium Speeds are variable depending on traffic & speed plan you choose, Home Lite plan can perform up to 5Mbps download / 1Mbps upload. Premium plan can perform speeds up to 10Mbps download/ 3Mbps or above. For areas covered by 4G LTE technology, Home Lite plan speeds are capped at up to 5Mbps Download/1 Mbps Uplink and on Premium plan speed is uncapped. These speeds are theoretical and as we offer a best effort service will not always be attainable.

OTHER INFORMATION

Contract Period	24 month term
Notice Period	You may ask us to stop a particular service or cancel this agreement with 30 days' notice at any time by calling us on 0800 969 869, sending a request via our website or writing to us. If a minimum term applies to your service, we will charge the applicable early termination fee (ETF) or the outstanding amount of the charges for the remainder of the term. If you move a service from Connecta to another provider without notifying us we will continue to charge you for that service for 30 days from the departure of the service.

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Early Termination Fee (ETF) If you cancel within the first 12 months of your contract, there will be a one off early termination fee of \$199. If you cancel within the second 12 months of your contract, there will be a one off early termination fee of \$99.

In the event of terminating Connecta services you are required to return all Connecta devices in working order to Connecta. If the equipment has physical and or liquid damage or is not returned, you will be charged the following on your final invoice apart from your ETF;

- Wifi Router \$99
- CPE \$500
- POE injector \$99

Note: Install cost only covers standard cost of labour and standard material.

Other Requirements Our residential terms and conditions apply. More details [here](#).

Traffic Management As our wireless plans are capped there is no prioritisation of traffic.

Fair Use As these are capped plans our Fair Use Policy doesn't apply.

Effects on other services Your phone and broadband service requires mains power to operate. If power is not available (e.g. during a local power outage) the phone, broadband and any services which run over it may stop working unless you have a battery back-up in your home.

You should check with the provider of existing services such as EFTPOS and Sky TV connections to make sure they will operate with this service. We are unable to support fax, security alarms and medical alarms on this service.

Other charges You will need a router to access this service. You may **rent** a standard single band wireless router from Connecta for free (Cambium R200) or purchase a dual band one for \$199 (Cambium R201). Courier charge \$10 will be apply for new connection and faulty device replacement as equipment courier charges.

Disputes Information about our customer complaints process is available [here](#). Compass Communications is a member of the Telecommunication Dispute Resolutions Scheme <http://www.tdr.org.nz>

All prices quoted are inclusive of 15% GST.

This is a summary only. The full legal terms and conditions for this plan are available on our [website](#).